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**Maintenance
Minute**

Rapid Check Lanes

Maintenance Tips
by Peterbilt Service Managers

Service Shops offer 2-hour Rapid Check

**All Midwest Peterbilt
Group** service centers have
“**Rapid Check Bays**” through
which technicians provide
expedited truck service
assessments within two hours.

Service Manager and staff are trained and certified on the Rapid Check procedures, which will help get trucks of any make back on the road ASAP.

Within two hours of arrival, the Rapid Check program will endeavor to provide basic vehicle diagnostics, evaluation of needed repairs and if necessary – more complex diagnostics. Service Managers will deliver regular communication with the customer, vehicle status updates and repair time estimates.

Rapid Check will be another tool for our Peterbilt Service Centers to serve customers well by exceeding expectations and helping them meet their business requirements.



Midwest Peterbilt Group:
Council Bluffs
Des Moines
Sioux City
Norfolk
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www.pbtruck.com



5 service centers, 1 phone number: 800-444-PETE (7383)